*he* 2373 lakh classified as employed ac-: ording to usual status, about 607 lakh eported as 'available for wddiiional Work' this figure could provide one estimate of under-utjlisation or under-employed. Similar data for NSS 38th Round (Jan. -Dec. 1983) is still at processing stage'

**Negotiations with US for Technology Transfer for the LCA**

2032. SHRI NIRMAL CHATTER-JEE:
SHRI K. MOHANAN;

. Will the Minister of DEFENCE be pleased to state:

(a) whether negotiations with the US regarding the transfer of technology for Light Combat Aircraft recently logged down on the question of specific technology and other details;

(b) if so, whether the problem has since been sorted out; and

(c) if so, by -when some agreement is expected in this regard?

THE MINISTER OF STATE IN THE DEPARTMENT OF DEFENCE RESEARCH AND DEVELOPMENT IN THE MINISTRY OF DEFENCE (SHRI ARUN SINGH): (a) We are not negotiating for technology transfer of LCA with any country. We are negotiating with US for some specific technologies in aeronautics which may be of use in our LCA programme. Negotiations in this are continuing and have not been bogged down.

(b) and (c) Do not arise.

2033. *[Transferred to the 4th May,* 1987. J

**Unsatisfactory Banking Sfervices**

2034. DR. MOHD. HASHI>I KID-WAI: Will the PRIME MINISTER be pleased to state:

(a) whether ne number of complaints have been received agr ains: 'ctory anc! theAhmedabad^Lucknow branches of Central Bank of India and Allahabad Bank of Muslim University, Aligarh and Civil Line$_s$ branches of Allahabad Bank and Punjab National Bank; and

(b) details of action taken against the complaints and measures taken to improve " the servites of these branches of banks?

THE MINISTER QF STATE IN THE MINISTRY OF FINANCE (SHRI JAN-. ARDHAN POOJARI): (a) and (b) Central Bank of India has reported that during the quarter ended March, 1987 it received 7 complaints in respect of its 31 Ahmedabad City branches and ft complaints in respect of its 13 Lucknow City branches. Out of the above, *6* complaints have been attended to by the bank far.

unjab National Bank has reported that it had. received only 2 complaints against. its Civil Lines Branch *at* Aligarh. Both the complaints have been attended to by the bank.

Allahabad Bank has reported that it has received only 1 complaiiit each against its branches at Aligarh Muslim Uni-verstity and Allahabad Civil Lines. Both the complaints have been attended to by the bank.

The banks have taken various steps for improvement of customer service at their branches. Efforts have been made to reduce working time at the counters. Bank staff have been instructed lo deal politely with the customers. Where necess staff strngfh has been augmented. Grievances redressa] machinery has been built up within the banks. Greater interface bet- bank officers and customers has been provided for.

**Programmes of National leaders**

"2035. DR. MOHD. HASHfM KIDWA1: Will the Minister of INFORMATION AND BROADCASTING be pleased to state:

*the* number of talks and the programmes telecast on the lives and achievements of national leaders during the last two years in English, Urdu, Hindi and other. Indian Languages

(b) the total time given to these broadcasts and telecasts; and